

ECONOMY AND EFFICIENCY COMMISSION MINUTES OF THE REGULAR MEETING NOVEMBER 7, 2013

ROOM 525, KENNETH HAHN HALL OF ADMINISTRATION 500 West Temple St., Los Angeles, CA 90012

Editorial Note: Agenda sections may be taken out of order at the discretion of the chair. Any reordering of sections is reflected in the presentation of these minutes.

I. <u>CALL TO ORDER</u>

With the presence of a quorum of Commissioners, Chairman Barcelona called the Commission meeting to order at 10:10 a.m.

II. APPROVAL OF COMMISSIONER'S ABSENCES

The following was the attendance for the meeting:

COMMISSIONERS PRESENT

Fred P. Balderrama Isaac Diaz Barcelona Robert Cole Jonathan S. Fuhrman Alan Glassman Ronald K. Ikejiri Arne Kalm Janice Kamenir-Reznik Chun Y. Lee Freda Hinsche Otto Robert H. Philibosian Fred Piltz Steve Wolowicz

COMMISSIONERS REQUESTING TO BE EXCUSED

Bradley Mindlin Adam Murray Roman Padilla William Petak Royal F. Oakes Solon Soteras

COMMISSIONERS NOT REQUESTING TO BE EXCUSED

Hope J. Boonshaft



III. APPROVAL OF OCTOBER 3, 2013 MINUTES

Chairman Barcelona asked if there were any objections or changes to the minutes of the October 3, 2013 Commission meeting. Hearing no changes, the motion was then Moved, Seconded, and Adopted. The minutes of the October 3, 2013 Commission meeting were approved.

IV. REPORTS

A. EXECUTIVE COMMITTEE

Executive Director, Edward Eng reported that today's speaker, Ms. Gail Farber, Director of Public Works, will not be able to present to the Commission today and instead, will address the Commission next month

B. DISCIPLINARY PROCESS PRIOR TO CIVIL SERVICE COMMISSION APPEAL

Commissioner Fuhrman reported that the Task Force continues to make progress and recently interviewed Mr. Alex Rossi, Risk Manager from the Chief Executive Office. He stated that all the meetings thus far have been very productive. He stated that the Task Force has a couple more interviews left and hopes to have a draft report to this Commission for approval early next year.

C. E-GOVERNMENT 2.0

Commissioner Kalm extended a special appreciation to Commissioner Steve Wolowicz for his enthusiasm and unique perspective on complex workings of government. He stated that a good portion of the report can be attributed to Commissioner Wolowicz's thoughtful and diligent efforts.

Commissioner Wolowicz also acknowledged and thanked Executive Director, Mr. Edward Eng, for his tireless efforts in this process. He stated that Mr. Eng has masterfully shepherded this project through the ins and outs of the County's political system with patience and integrity.

Both Commissioners Kalm and Wolowicz presented summary highlights on the key findings and recommendations of the report. Commissioner Kalm explained that the Taskforce divided the broad topic of E-Government Transition into four general areas. The first area is related to Leadership Ambiguities, where the urgency of rapid technological adoption and implementation was diffused by daily demands that obscured such high priority. Commissioner Kalm stated that the second part of the report is focused on Implementation Barriers. Commissioner Kalm stated that all interviewees pointed to the replacement of antiquated legacy systems as the biggest challenge in the County's transition to digital solutions. Other barriers identified included the County's process for managing innovation, and the myriad of County Commissions and committees appeared convoluted for sharing best practices. Commissioner Wolowicz stated that the third theme of the report is focused on evaluating the vital roles of three centralized service departments in their processes of standardization in the adoption of technologies, in particular, the Chief Information Officer, Internal services Department and Department of Human Resources. Commissioner Kalm stated that the fourth area



of the report is focused on Transformative Approaches and provided additional insights about managing the transition to interactive digital technologies from interviews with consultants and reviews of published data on the topic. Commissioner Kalm remarked that he hopes several key concepts that appeared to be applicable to Los Angeles County will be considered by the Board for adoption.

Commissioner Chair Barcelona commended both Commissioners Kalm and Wolowicz on an excellent job on the report. He stated that the report was very comprehensive and supported its very thoughtful recommendations. Commissioner Barcelona held off on a vote to approve the report until after the Commission has heard all public comments.

Public Comments:

Mr. Richard Sanchez, County CIO, thanked the Commission for its effort and said that his comments are more in the realm of bringing another perspective to recommendation number seven. He stated that his Office has been very successful in assisting County Departments in the adoption and implementation of new technologies. He does not feel that the County needs another Innovation Officer, that it would just add another layer of bureaucracy and costs to the system.

Mr. Shawn Atin, Department of Human Resources, acknowledged that hiring of technology talents has been challenging but that the Department of Human Resources has been working to improve the process for recruitment and hiring in this specialized area. He also described the new Fellowship Program that DHR has undertaken and encouraged the Commission to find out more about this program.

Commission Chairman Barcelona announced that the Public Comment and Hearing portion of the meeting is now closed and asked for a motion to approve the report. The motion was unanimously approved by the Commission for dissemination to the Board Offices and senior County managers.

D. VIDEO ARRAIGNMENT

No report.

E. COUNTYWIDE CRIMINAL JUSTICE COORDINATING COMMITTEE

Meeting was cancelled.

V PRESENTATION

Speaker rescheduled for the December Commission meeting.

VI. NEW BUSINESS

No new business.



VII. PUBLIC COMMENT

Mr. Richard Sanchez, County CIO.

Mr. Shawn Atin, Department of Human Resources.

See remarks under Section IV C: E-Government Report,

VIII. <u>ADJOURNMENT</u>

The meeting was adjourned by 2nd Vice Chairman Fuhrman at 11:15 a.m.

Respectfully Submitted,

Executive Director

Edward Eng